

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARK AND TRACY GRIFFIETH	)	
	)	
COMPLAINANTS	)	
	)	
v.	)	CASE NO. 95-156
	)	
OWEN ELECTRIC COOPERATIVE, INC.	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Owen Electric Cooperative, Inc. ("Owen") is hereby notified that it has been named as defendant in a formal complaint filed on April 4, 1995, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, Owen is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 11th day of April, 1995.

ATTEST:

Don Mills  
Executive Director

PUBLIC SERVICE COMMISSION

Chairman

Vice Chairman

Commissioner

BG

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARK + TRACY GRIFFIETH  
(Your Full Name)

COMPLAINANT

VS.

OWEN ELECTRIC COOPERATIVE, INC.  
(Name of Utility)

DEFENDANT

RECEIVED

APR 04 1995

PUBLIC SERVICE  
COMMISSION

95-156

C O M P L A I N T

The complaint of MARK + TRACY GRIFFIETH respectfully shows:  
(Your Full Name)

(a) MARK + TRACY GRIFFIETH  
(Your Full Name)

515 SAYLOR RD CORINTH KY 41010  
(Your Address)

(b) OWEN ELECTRIC COOPERATIVE, INC.  
(Name of Utility)

510 S. MAIN ST. OWENTON KY 40359  
(Address of Utility)

(c) That: IT IS MY UNDERSTANDING THAT  
(Describe here, attaching additional sheets if

A DEPOSIT IS FIGURED ON 2/12 OF THE  
necessary, the specific act, fully and clearly, or facts.

SERVICE HISTORY, I HAVE HAD ELECTRIC  
that are the reason and basis for the complaint.)

SERVICE WITH THIS COMPANY SINCE 1990.

Continued on Next Page

Formal Complaint

MARK + TRACY GRIFFIN vs OWEN ELECTRIC COOPERATIVE  
(Your Name) (Utility Name) INC

Page 2

FROM SEPTEMBER 1992 THROUGH JUNE 1994  
I LIVED AT A DIFFERENT ADDRESS BUT  
STILL CONTINUED MY SERVICE AT 5.5  
SHAYLER ROAD AND PAID A BILL EACH  
MONTH. FROM JULY 1994 THROUGH PRESENT  
I HAVE ACTUALLY LIVED AT THE ABOVE

Wherefore, complainant asks THAT THE REQUIRED  
(Specifically state the

DEPOSIT BE IN THE CORRECT AMOUNT  
(relief desired.)

OF \$341.48 NOT THE AMOUNT OF

\$440.00 WHICH WAS REQUESTED BY

OWEN ELECTRIC.

Dated at CORINTH, Kentucky, this 3rd day  
(Your City)

of APRIL, 1995.  
(Month)

Tracy Griffin  
(Your Signature)

(Name and address of attorney, if any)

MENTIONED ADDRESS (515 SHULER ROAD).

THEREFORE, I DO HAVE A 12 MONTH

HISTORY. TO MY KNOWLEDGE, THE

REGULATION DOES NOT STATE THAT

YOU HAVE TO ACTUALLY ~~OWN~~ LIVE

AT THE ADDRESS, YOU ONLY HAVE TO

HAVE ACTUAL USAGE OF THE UTILITY

AND I HAVE HAD THAT LISTED BELOW

IS MY 12 MONTH BILLING HISTORY

\$ 5.74

\$ 166.02

TOTAL: \$ 2048.82

1 \$ 5.67

\$ 336.88

\$ 10.21

\$ 309.24

\$ 2048.82 ÷ 12 =

\$ 132.79

\$ 332.90

\$ 170.74

\$ 127.14

\$ 351.29

\$ 170.74 × 2 = \$ 341.48

\$ 99.60

\$ 171.34

According to this the deposit should

be \$ 341.48 I called Owen Electric

to find out how they arrived at

\$ 440.00 for the deposit required and

they themselves told me that it

was 2/12 of billing history. my

complaint is that they are not doing

what they say. they are not taking

the 12 month history, they are

ONLY TAKING A 9 MONTH HISTORY.  
HOW CAN THEY DO THAT? THERE IS  
NO DISPUTE THAT I HAVE HAD ELECTRIC  
SERVICE SINCE 1990, BUT BECAUSE I  
DIDNT ACTUALLY LIVE HERE, THEY DONT  
WONT TO USE THE PRIOR 3 MONTHS OF  
SERVICE. REGARDLESS OF HOW MUCH  
USAGE WAS INVOLVED IN THOSE 3 MONTHS  
THERE WAS USAGE AND I DID HAVE  
TO PAY A BILL FOR EACH OF THOSE 3  
MONTHS. I FEEL THAT THEY WANT  
TO PRETEND THAT THE 2 YEARS I  
DIDNT LIVE HERE DONT EXIST BUT  
BELIEVE ME, IF I HADNT PAID MY  
MONTHLY BILL THOSE 2 YEARS THEY  
WOULD HAVE TERMINATED MY SERVICE.

I AM NOT ASKING THEM TO MAKE  
ANY EXCEPTIONS FOR ME, I AM  
ONLY ASKING THAT THEY FOLLOW THE  
RULES. IT'S NOT FAIR TO PUT A  
MINIMUM AMOUNT ON YOUR BILL  
FOR IT TO BE CONSIDERED ACTUAL  
USAGE. IT SEEMS TO ME THAT  
IF YOU HAD A BILL AT ALL THEN  
YOU ACTUALLY USED SOME ELECTRICITY.

LIKE I SAID BEFORE, I CALLED  
THEM TO TRY TO WORK THIS OUT  
AND WAS UNSUCCESSFUL. I DON'T  
LIKE HAVING TO TAKE IT THIS FAR  
BUT I FEEL I HAVE NO OTHER  
CHOICE. I HOPE YOU WILL BE ABLE  
TO TAKE THE TIME TO HEAR MY  
COMPLAINT.

Thank You For Your Time.

Sincerely,

*Judy Campbell*